

## WELCOME!

Dear adult volunteer, thank you for your interest in being part of the International Service Team (IST); we're sure you'll have an enriching experience as a volunteer at this international-level event that brings together all the countries of the Americas in the spirit of Scout brotherhood.

In this bulletin, you'll find information about roles during the event, the experiences you'll share with other adults, and the requirements to be part of the team.

You'll find the IST Role Manual, with detailed descriptions of the different positions you can apply for as an IST member during the event. This will help you identify the roles that best match your profile, experience, and interests. Your participation is key to ensuring the organizational success of JamCam 2025.

Each position includes the expected profile, required skills, and specific requirements, based on the role it will play within the overall structure of the event.

Finally, you'll get excited by discovering some of the activities and adventures you'll experience during the camp, alongside adult volunteers from several countries in our Interamerican Region, who will become part of your new network of Scout friendship and camaraderie.

We're counting on you to help make **JamCam** an unforgettable event!



## What is the International Service Team (IST)?

It's a team of volunteer adult Scouts over 18 years old who love adventure, teamwork, and using their skills and talents to support the event, helping make the program and every part of JamCam a success.

It's a diverse team that brings together knowledge, the richness of their culture, and their experience, leaving a mark in every action, challenge, and task they take on during the event.

It's a group of "can-do" artists who, together with the organizing team, will make JamCam 2025 the best experience of connection and personal growth for every participant, while having fun and feeling the joy of serving.



## Who said being part of the IST isn't fun and rewarding?



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JamCam 2025 is coming a thrilling adventure promising an unforgettable experience for thousands of young people and adults across the continent. Behind every successful activity, every smile, and every moment of growth, there's a team of dedicated adult volunteers: the International Service Team (IST). We invite you to be a key part of this great force that will make the magic of JamCam possible.

To help you carry out your tasks, you'll find a positive and encouraging environment that meets both individual and group needs, allowing you to inspire others with your enthusiasm. You'll receive specific training to perform your role efficiently and confidently.

Your well-being is a priority. We want your experience at JamCam to be rewarding and for you to feel supported at all times. This means ensuring a positive and motivating environment, promoting good teamwork, and providing the support you need. You'll find activities, dynamics, and spaces for IST integration aimed at fostering friendship and a sense of community. You'll have clear, defined roles and be given resources and ongoing guidance for your work. You'll have an exclusive space as part of the International Service Team Subcamp.

By joining the JamCam IST, you're not only offering your skills to support the event but also becoming an educator who supports and guides young people, directly contributing to their learning experience and safety. Your commitment to the role, respecting schedules and instructions, is essential for the event's success.



JamCam is an opportunity to live with excitement and passion, to feel the pride of belonging to a global movement, and to leave this world a little better through our service.

If you're ready for this adventure, where your effort will be valued, your motivation nurtured, and your well-being cared for, the JamCam International Service Team is waiting for you!



## International Service Team (IST) Profile

If you want to be part of the International Service Team (IST), you'll need to have key skills for serving at JamCam:

Effective and assertive communication	✓	Ability to express yourself clearly, listen actively, and adapt to different audiences (children, youth, adults, multicultural teams).
Teamwork and positive leadership	✓	Collaboration with other volunteers, on-site leadership, motivation, and support for groups.
Proactivity and a solution-oriented attitude	✓	Initiative to act without waiting for orders, make quick decisions, and handle unexpected situations with good judgment.
Personal organization and time management	✓	Ability to meet schedules, prioritize tasks, and stay efficient during busy days.
Flexibility and adaptability	✓	Openness to change, willingness to take on new tasks, and tolerance for challenging conditions.
Empathy and social awareness	✓	Active listening, emotional support, respect for diversity, and humane treatment.
Ability to stay calm and focused in demanding situations	✓	Emotional stability and clarity to act effectively during high-pressure moments.
Technical knowledge according to the area	✓	Digital skills (editing, social media, CMS), experience in logistics, health, safety, Scout education, tourism, or customer service, among others.
Responsibility and ethics in service	✓	Fulfillment of duties, discretion, punctuality, and consistency with the values of the Scout Movement.
Adequate physical condition (depending on the role)	✓	Especially important in field areas, logistics, outdoor activities, and health.

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# Work Areas for the International Service Team (IST)

Members of the IST can choose three (3) positions as service options during JamCam . Below, you'll find descriptions of the different work areas and their functions, which outline the possible roles you can apply for.

To see detailed descriptions of the positions, expected profiles, duties, skills, and requirements, you can consult the IST Role Manual at the link below. This will help you identify the tasks you'll work on during the event and find the best role based on your skills:

IST  
Roles Manual



Click here to  
download

## Program and Education

Its main purpose is to design, coordinate, and supervise the implementation of the JamCam educational program, ensuring that all learning experiences align with the pedagogical objectives, Scout values, and the expected impact on event participants.

### Functions

- Educational Program Design and Supervision
- Ensuring Achievement of Educational Objectives
- Inter-area Coordination
- Quality and Impact Evaluation

## Volunteer Management

Responsible for coordinating, supporting, and strengthening the experience of the International Service Team at JamCam, ensuring their well-being, effective performance, and alignment with the event's goals. Their work is key to driving commitment, motivation, and the impact of volunteers as a fundamental force behind the operation.

### Functions

- Volunteer Management and Well-being
- Inter-area Coordination
- Training and Support
- Impact and Performance Evaluation

## Logistics and Operations

Responsible for planning, coordinating, and executing the operational processes needed for the efficient running of activities. Their work ensures that physical, human, and technical resources are coordinated timely and effectively, in alignment with the JamCam schedule and objectives.

### Functions

- Oversee all logistical areas of the event, ensuring their proper functioning before, during, and after the camp.
- Develop strategies for efficient planning and execution of logistical processes.
- Ensure adherence to the preparation, execution, and teardown schedule.
- Conduct regular follow-ups to adjust timing and optimize resources as needed.
- Manage logistical resources efficiently to maximize use and prevent waste.
- Identify and resolve logistical issues effectively, minimizing impact on event operations.
- Communicate and collaborate with other camp areas to ensure smooth flow of materials, supplies, and services.
- Support strategic decision-making based on event needs.



## Communications and Relations

Responsible for designing, executing, and supervising the internal and external communication strategy of the organization, ensuring consistent messaging across all channels. Their main purpose is to strengthen JamCam's identity, reputation, and visibility with both internal and external audiences.

### Functions

- Communication Strategy
- Team Supervision and Support
- Alignment of Institutional Messaging
- External Relations and Media

## Health and Safety

Its mission is to ensure the protection, physical and emotional well-being, and safety of all participants at JamCam through comprehensive risk management, emergency protocols, and coordination with relevant authorities.

### Functions

- Health and Safety Supervision
- Coordination with Authorities
- Management of Protocols and Risks
- Ensuring Safe Conditions at the Event

## Field Operations

Its main responsibility is to ensure the efficient, safe, and coordinated execution of operational activities within the physical spaces of the JamCam event. The focus is on the direct management of on-site dynamics, coordinating resources, people, and processes so that activities run as planned.

### Functions

- Supervision and Operational Coordination of Activities
- Management of Subcamps and Operational Areas
- Collaboration with Logistics
- Coordination with Security and Health Integration of the Interamerican Scout Center



## Application Process to Join the International Service Team (IST)

01



Review the IST Role Manual.

02



Choose the area(s) of interest.

03



You must select three positions in order of preference.

04



You can apply using the form and list your positions of interest through the link that will be sent in the next IST Bulletin, which will include the selection process.

05



You will be contacted with information about the process for assigning your role.



It's important to keep in mind that you may be assigned to a different position than the one you initially chose, always with the goal of optimizing human resources and ensuring the smooth running of the event.

Please note that during the event, you may be reassigned based on the logistical needs of the event.

### Requirements:

- Fill out the registration form.
- JamCam 2025 "Safe From Harm" Certificate (Link in the next Bulletin)
- Identification Document
- Certificates proving knowledge and/or experience (Professional License if applicable)
- Resume (CV)

## Did you know that as a member of the International Service Team (IST), we have exclusive activities just for you?

For JamCam, a program of relaxing, fun, sports, and cultural activities has been designed to recognize the work, effort, and dedication of adult volunteer IST members, fostering camaraderie and integration among everyone.

This program offers the following for free time and rest moments:

- Fun and meaningful activities to make new friends.
- Themed nighttime activities where we can discover skills, learn something new, and have fun.
- Special sessions of enriching and challenging Scout activities tailored for the IST.
- Cultural exchange activities, showcases, and tastings.
- Tourist visits to the most iconic sites of Cali.



And many more surprises!!!

All within the spirit and tradition of Scouting, filled with camaraderie and fellowship, to make your participation as a member of the International Service Team a truly unforgettable and positive experience!

¡Don't miss out on more updates about the program you'll experience as an adult volunteer in this amazing **JamCam** adventure!



# Rules or Code of Conduct for the International Service Team (IST)

JamCam is a place for gathering, exchange, and friendship, grounded in the values set forth by the Scout Law and Promise. Below you'll find everything you need to keep in mind as a member of the JamCam **International Service Team (IST)**:

**Entry to the Camp:** IST members must arrive at the JamCam 2025 camp on:

DECEMBER 26, 2025, STARTING AT 8 A.M.

IST members will not be allowed to enter before this time.

**Departure from the Camp:** Departure will be possible on:

JANUARY 2, 2026, FROM 7 A.M. TO 12 P.M.

- ▶ IST members must have the **JamCam 2025 Save From Harm Certificate**.
- ▶ On **December 26** (IST arrival date) at JamCam, all IST members must attend the **training** session covering camp routines, assigned tasks, child and youth protection, and introduction of the coordinators.
- ▶ It is essential that each person selected to carry out the various activities necessary for the operation of camp services is fully committed to their assigned tasks, respecting schedules and especially the instructions of the module and work area coordinators to whom they are assigned.
- ▶ The departure of IST members from the camp after the JamCam Closing Ceremony will only be allowed with **express authorization from the general IST coordination**.
- ▶ Clothing must be appropriate for the activities and aligned with Scout values. During the opening and closing ceremonies, **the Scout uniform must be worn**, as defined by the National Scout Organization of the country the IST volunteer belongs to.



- ▶ Attitudes, actions, or activities that affect the integrity of IST members or participants—whether physical, psychological, moral, or emotional—are not permitted. IST members must show mutual respect and refrain from publicly displaying intimate behavior.
- ▶ Each IST member **must leave their campsite clean** and in better condition than they found it.
- ▶ At the time of departure from the camp, all waste (both organic and disposable) must be disposed of in the designated areas.
- ▶ IST members must set up their tents only in the area specifically designated by the field coordination team.

- ▶ Meals will be provided to all IST members in the designated dining area. All food will come in eco-friendly packaging supplied by the event organizers. IST members are only required to bring their own water bottle or daily hydration container.
- ▶ Cooking or using any type of stove in the IST camp area is not allowed.
- ▶ Bathroom and shower facilities will be available throughout the IST camp area. These facilities will be separated by gender. Under no circumstances should adults use the bathrooms and showers designated for youth participants.
- ▶ During JamCam, a designated social area will be reserved for IST participants, featuring spaces for relaxation and rest, as well as an **exclusive dining zone for the IST**, which must be respected and cared for the common good of all.
- ▶ There will be a designated charging station for power banks. For safety reasons, mobile phones will not be accepted.
- ▶ Waste generated by IST members must be properly separated into organic and recyclable materials, and disposed of at the designated points in the camp.
- ▶ The entry of unauthorized IST members into areas reserved for Subcamps and Activity Modules is strictly prohibited. Likewise, Jamboree and Camporee participants are not allowed to enter the International Service Team Subcamp. If such a situation is identified, those responsible will be subject to the disciplinary actions outlined in the event regulations.
- ▶ The Event Organization is not responsible for the safekeeping of IST members' personal and material belongings. Therefore, we advise you to label your belongings and avoid leaving them in the care of others or outside designated areas.



- ▶ IST members will be held directly responsible for any damage and/or harm caused to property due to inappropriate actions or behavior. **Theft or robbery will result in expulsion from JamCam.**
- ▶ Adhering to schedules is a basic requirement, especially for activities that involve traveling outside the camp.
- ▶ To ensure proper rest, Camp Silence will be in effect from **midnight to 6:00 a.m.** During this time, IST members will **not be allowed to move** around the camp.

- ▶ According to **Colombia's Law 1335 of 2009**, the use of tobacco, cigarettes, or related products is prohibited in places such as parks, sports and cultural spaces, areas where minors are present, mass events, fairs, and similar settings. This rule also applies to electronic cigarettes, vapes, and hookahs. In any case, the event organization will have priority in enforcing local regulations regarding cigarette use.
- ▶ **Drinking alcohol is strictly prohibited** in all areas used by JamCam (both internal and external). Disciplinary measures, including expulsion from the event, will be applied in case of violation.
- ▶ **The possession and/or consumption of psychoactive substances is strictly prohibited within the event.** Any IST member or participant found in possession of illegal drugs, using them, or distributing them to others will be expelled from JamCam, and the corresponding protocol will be activated in accordance with the event regulations and Colombian law.

- ▶ **It is completely prohibited to carry or use firearms, fireworks, as well as laser pointers or laser illuminators.** The use of pocket knives, knives, and machetes will be limited to specific activities within the Camp area and only with authorization from the Coordinator in charge. Carrying these items is prohibited during activities outside the camp area or outside the assigned activity location.
- ▶ **It is prohibited to light campfires in areas not designated** by the event organizers. Lighting in the camping areas should be done using flashlights, electric lamps, or lanterns, preferably battery-operated.



- ▶ **Staying in the camping area and/or activities will be mandatory throughout the entire event.** Except in emergency situations, any departures not planned in the JamCam schedule must be authorized by the Field Leadership or the International Service Team coordinator, together with the Delegation Leader.
- ▶ **The Security team inside JamCam will be made up of duly identified IST volunteers**, whose main responsibility is to ensure compliance with the rules presented here. All IST members must provide full cooperation and support required to fulfill the security tasks of the event.
- ▶ During JamCam, **the exchange** of badges and other items (t-shirts, pins, caps, etc.) will only be allowed **between youths with youths and adults with adults**. Under no circumstances may adults exchange badges or other items with youths.
- ▶ According to the assigned shifts, IST members must fulfill their tasks and duties during their assigned shifts, which may be continuous (with a lunch break) and/or in shifts (daytime or nighttime). These will be organized by the coordinators according to the responsibilities of the role.
- ▶ Following the Scout Law is part of the regulations.

If the rules and instructions established by the Event Organizing Team are not respected, the appropriate measures will be discussed with the contingent leader, including the possibility of expulsion from the camp.





# What is included in the IST/CMT Fees for Registration?

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- ✓ Camping rights from the day of arrival on December 26, 2025 until departure on January 2, 2026.
- ✓ Informational sessions and training, including role-specific training, before the arrival of participants.
- ✓ Breakfasts, lunches, packed lunches, and dinners, from dinner on December 26, 2025, to dinner on January 2, 2026.
- ✓ Transportation from Alfonso Bonilla Aragón International Airport in Cali to the JamCam 2025 site on December 26, 2025.
- ✓ Transportation from the JamCam 2025 site to Alfonso Bonilla Aragón International Airport in Cali on January 2, 2026.
- ✓ Permanent Activity Program in the IST Subcamp of JamCam 2025.
- ✓ Specific activity program for IST on their day off.

JamCam 2025 participation kit, including 1 event bandanna, 1 event badge, 1 bucket hat, 1 participation bracelet, 1 badge, IST Member Handbook (Digital)



The JamCam 2025 fee categories have been approved by the Interamerican Scout Committee. In order to encourage all Scouts from countries in the Interamerican Scout region to participate in the JamCam 2025, the fees are listed according to the category of each country recognised by WOSM.

National Scout Organisations can confirm their status here:  
<https://treehouse.scout.org/dashboard/participation-fees>

CATEGORY	Early bird registration fee: IST	Regular registration fee: IST	Extraordinary Registration Fee: IST
A	144 USD	152 USD	167 USD
B	289 USD	304 USD	334 USD
C	433 USD	456 USD	502 USD
D	608 USD	608 USD	669 USD

\*All rates are expressed in dollars (\$USD)



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## Points of contact

### INFORMATION AND PROMOTION

- Web: [www.jamcam2025.com](http://www.jamcam2025.com)
- E-mail: [jamcam2025@scout.org.co](mailto:jamcam2025@scout.org.co)
- Instagram: [@JamCamOfficial](https://www.instagram.com/JamCamOfficial)
- Facebook: [JamCamOfficial](https://www.facebook.com/JamCamOfficial)
- Hashtag: [#JamCam2025](https://www.instagram.com/hashtag/JamCam2025) [#AmericasUnidasPorLaPaz](https://www.instagram.com/hashtag/AmericasUnidasPorLaPaz)

# JamCam 2025

## See you soon!